

Briefing for Overview & Scrutiny- 7 April 2008



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COMMUNITY SAFETY

CRIME FIGURES

In the performance year to date (April 2007 – February 2008), there has been a small increase in the number of British Crime Survey (BCS) comparator crimes; 0.2% since the same period a year earlier. There were significant falls in personal robbery (23.5%), theft of motor vehicle (7.5%), wounding (6.8%) and theft from the person offences (3.5%). Increases of note were in criminal damage (13.2%), theft from a motor vehicle (9.3%) and burglary (5.1%).

If current performance continues, robbery, theft of motor vehicle, wounding and theft of pedal cycle will exceed their target reductions: wounding and theft of pedal cycle will exceed by around 1%; theft of motor vehicle by 6% and personal robbery by 21%.

ANTI-BURGLARY AND CAR CRIME PUBLICITY CAMPAIGNS

All Safer Neighbourhood Teams have been provided with portable correx posters with an anti-burglary and motor vehicle crime message for use in hotspots. For a three week period in December and January, a 'posters on wheels' van drove around burglary hotspots in the borough. This campaign may have impacted on the number of burglaries, with February having the lowest monthly figure since September 2007. Stickers reminding vehicle owners to take all of their belongings with them were posted on every pay and display machine in the borough.

TACKLING VIOLENCE ACTION PLAN

The Home Office published '*Saving Lives. Reducing Harm. Protecting the Public. An Action Plan for Tackling Violence 2008-11*' on 18th February 2008. This is the first national plan focusing specifically on serious violent crime. It sets out what the government, in partnership with police and local agencies, will do over the next three years to reduce homicide, knife crime, gun and gang related crime and sexual and domestic violence.

The implications identified from the action plan have been considered as part of the forthcoming Haringey Safer Communities Partnership Plan: *Safer for All*. Serious violence will remain a priority in Haringey with particular emphasis on the following: a coordinated approach to youth violence, research and relevant action about alcohol-related violence, early intervention projects regarding weapons, improving support and co-ordination of services for those who experience domestic violence, reducing the tolerance of domestic violence and constructive work with perpetrators.

COURTS

Community Justice Courts are being piloted at Tottenham Court and cover crimes committed on four wards -Northumberland Park, Seven Sisters, Tottenham Green and Tottenham Hale, by both young people and adults. The CJC has been launched on 11 March. The idea of these courts is to ensure the sentences given reflect concerns of the local community. They will also immediately address the risk factors that have led to the offending and provide reparation opportunities suggested by members of the community. Local agencies will be present in the court house to provide immediate engagement for the offenders to address their substance misuse, and to give advice on financial problems, health issues and other matters. The aim is to make the court system more relevant to the community and reduce re-offending.

YOUTH SUMMIT

Cllr. Santry (Cabinet Member for Children and Young People), the Leader and myself have been meeting with the schools and other key stakeholders in order to enable schools to do more to prevent youth violence and create better opportunities for young people who may be at risk of offending. The Youth Summit met three times so far and received presentations from the third sector that aim to deter and prevent youth crime and anti social behaviour.

SAY YES CHALLENGE FINALS

The 'Say Yes Challenge' was a tremendous success. All of the young people who took part were a credit to their school and demonstrated the positive impact that they can have on their community. Their ideas were both innovative and practical; the feasibility of implementing their ideas is being examined by the Community Safety Team. Young people from one of the winning teams have been invited to present their idea to senior directors at Transport for London.

The Challenge provided the young people involved with the opportunity to contribute to the safety of their community at the same time as teaching them the basics of running a business. The project will be repeated in the borough. The challenge was funded by the Safer Haringey Partnership and was co-ordinated by Prudential 4 Youth (a partnership between Crime Concern and Prudential).

PRIVATE SPACE MARKINGS

Privacy spaces have been marked around cash machines in Muswell Hill Broadway and Fortis Green Road, N10. This aims to give the user a 'personal defensible space' and make them aware of other people nearby and to help reduce theft of card details. The privacy space consists of a yellow box marked out on the pavement.

LOCAL INTERVENTION FIRE EDUCATION

The Fire Service launched the new Local Intervention Fire Education (LIFE) programme for young people. The LIFE project prevents young people from becoming persistent offenders by providing an intensive 5-day work experience programme, helping them to understand the role of the fire fighter and the consequences of vandalism and setting fires. They have been working on a pilot scheme of the Project for Haringey Youths where participants have been undertaking a number of training exercises, including the use of breathing apparatus, casualty rescue, hose line practice and problem solving tasks. The Fire Service has also worked with Safer Schools on the consequences of false alarms. The Fire Service gets its referrals from the Youth Offending Service and I was at the awards ceremony for the last round of young graduates.

SCHOOLS AGAINST WEAPONS AND TERRITORIALISM

All secondary schools have been given the opportunity to apply for funding to develop projects about weapons and territorialism. Seven schools and the Sixth Form Centre submitted successful applications for projects that aim to:

- engage secondary school students in debates about weapons and territorialism
- engage young people to be 'message givers' around weapons and territorialism
- introduce the concept of Crimestoppers to secondary schools in Haringey

Each school will have the opportunity to showcase their work as part of the Gladesmore School Value Life Campaign in July.

WORKSHOPS

Victim Support has carried out six workshops in schools around being a victim of crime, with two more schools interested. They also held a successful Crime and Safety Awards Day. Victim Support has also been involved in an anti-bullying campaign in Campsbourne Primary School, around school discipline and training for teachers to improve working practices.

CRIME OPPORTUNITY PROFILING OF STREETS (COPS)

COPS are environmental audits designed to identify crime generators and features of the built environment that contribute to crime. The following work

was completed in response to the Crime Prevention Design Advisors' COPS recommendations:

- Installation of new fencing on the Milton Road Estate
- Crime prevention patrols by Volunteer Police Cadets
- Improvement of lighting on Brook Street
- Improvement of lighting in Tower Gardens Park

HARINGEY BOROUGH ASSOCIATION OF NEIGHBOURHOOD WATCHES AGM-8TH MARCH 2008

80 people from across the Borough attended this event. A number of speakers were present, including Richard Wood the acting Borough Commander and myself. The day celebrated the successes of current schemes and renewed the commitment to the invaluable work that is currently taking place in the Borough. Neighbourhood Watches have been endorsed nationally in the recent Home Office Cutting Crime Strategy 2008/11.

BURGLARY Q-CARS

The Q-Car model that has been successful in dealing with robbery has been applied to burglary. This has enabled proactive stop and searches on the street leading to quick identification and arrests of known and suspected burglars.

SAFER NEIGHBOURHOODS

INSPECTION

The Safer Neighbourhood Teams were inspected by the Borough Operational Command Unit in December 2007. Feedback was very positive in all areas except problem solving. This aspect is currently being developed within the partnership and is covered in the Community Safety Strategy 2008-11.

ARMY CADET FORCE

Safer Neighbourhood Teams have been working on the Army Cadet Force Outreach programme, aiming to help disengaged young people, vulnerable to becoming involved in crime, using challenging activities to raise self-esteem and build confidence. This is a London-wide project, with the police playing a big part in the selection of candidates: the Safer Neighbourhood Teams have been working together to identify young people in the borough to benefit from the programme.

ROUTE 29 BUS OPERATION

Officers from two Safer Neighbourhood Teams assisted in an operation targeting fare evaders on the 29 bus. The operation was successful with more than 1,300 fares checked and penalty fines being issued to fare evaders.

COMMUNITY PAYBACK

This is a joint scheme between the Metropolitan Police Service, London Probation and local authorities. On the scheme, convicted offenders serving community orders do unpaid work to bring derelict areas and buildings back into public use. This work is in reparation to their local communities as part of the offenders' sentence.

In January, environmental improvements were made around a primary school in West Green as part of Community Payback, involving cutting back overgrown shrubbery and clearing leaves.

RESTRUCTURE OF SUPERVISION SAFER NEIGHBOURHOOD TEAM

At the end of March, Inspector Barry O'Callaghan will be joining the Operations Team and leaving the SNT. His replacement will be Inspector Pam Morgan.

Pam Morgan will take a lead on strategic problem solving. This will include issues such as the bus stop outside the YOS in Tottenham High Road (which is the site of recent youth conflict between Tottenham and Wood Green gangs) and alcohol-related disorder in Muswell Hill.

Inspector Craig Middleton remains the ASBAT liaison, building on existing relationships. He will become the New Deal for Communities link and will review the dispersal zones and our processes underpinning them

Inspector Mark Hembury will be responsible for area based working in West Green and Wood Green. This is a new piece of work looking at setting joint performance frameworks around partnership priorities.

The communication processes in Haringey are being reviewed, in conjunction with the Professional Standards Unit that oversees the Borough's press liaison. This will ensure a more corporate approach providing greater reassurance and partner inclusion.

The result of these changes should be delivery of greater partner working with long term results through a problem solving approach.

EMERGENCY PLANNING AND BUSINESS CONTINUITY

The Emergency Planning and Business Continuity Team responded to a large fire at Grand Parade, Green Lanes. The team coordinated the response of the Council, providing support for the emergency services and help and support to residents who were evacuated from their homes at 5am on a Saturday morning. The team has also dealt with a number of other incidents including a tower block fire, and a major power cut.

The team has organised a number of training events for partners and Council staff, to practice for a serious emergency affecting the borough including:

- Training staff to help evacuated people in rest centres
- A major emergency exercise to practice dealing with a large fire at St Ann's Hospital
- A London-wide exercise involving all 33 London boroughs coordinating the response to an extreme storm event, like the 1987 'hurricane'

The Council and partners from the Emergency Services have been working to implement the lessons from the Summer 2007 floods. A partnership meeting, involving the Environment Agency and the Met Office was held in October 2007, and partners are now working together to develop a flood plan for the borough.

The Council is also testing sending text messages to key officers and Members, as a way of alerting people about emergencies.

YOUTH OFFENDING SERVICE

PERFORMANCE

The Youth Offending Service is measured against a set of 15 key performance indicators set each year by the Youth Justice Board. Quality assurance performance and compliance with National Standards are also monitored. Several of the indicators were altered in April 2007 and figures for the first 3 quarters of 2007/2008 indicate that the YOS is currently operating at level 3 (level 5 being the highest). We are 93rd nationally out of 156 YOTs, 14th in London and 4th in our "family" which is made up of demographically similar YOTs.

The Key Performance Indicator priority identified by the Management Board for 2008 has been on education, training and employment (ETE) with a Haringey target set to ensure that 70% of young people are in suitable full time ETE provision. A small, dedicated ETE team has been formed, consisting of the Education Officer, three Connexions workers, a secondary learning mentor and Keeping Young People Engaged (KYPE) worker. This has resulted in an increase from 69.1% last year to 73.6% so far this year.

PARENTING

The YOS and ASBAT parenting workers are running the "Strengthening Families, Strengthening Communities" parenting programme. There are 14 participants on this 13 week programme which seems to be progressing really well with high levels of attendance. The awards ceremony will be at the end of April.

DEVELOPMENTS

Six young people took part in the Local Intervention Fire Education programme and received positive feedback from the organisers. We are

hoping to commission two more programmes in Haringey and are looking at follow-up support for those attending.

A two-session **alcohol awareness** group will be starting in March and additional work on alcohol will be offered to specific young people, in particular young girls, due to information from assessments of young people coming to the attention of the YOS.

Two YOS staff members attended the Somali Forum at Gladesmore School in February and were able to give participants information about the YOS and the youth justice system. Time was limited at the event and it is hoped we will be able to follow this up in future.

Two six-day workshops are being run to train participants in the use of Restorative Approaches, particularly in Primary schools. Representatives from Campsbourne, Risley Avenue and Bruce Grove Schools, and members of the Education Welfare Service have been trained already. The YOS Prevention Operational Manager will be running a support group to monitor the use and dissemination of these approaches within these schools.

TRAIL BLAZE

The cannabis board game which was developed by YOS drugs workers, won the national "Communicating Youth Justice award 2007" for the best promotional work. This was presented at the National Youth Justice Board conference in October last year.

DRUG AND ALCOHOL ACTION TEAM

NUMBERS ENTERING DRUG TREATMENT

Over this quarter the borough has 1236 entering drug treatment. The borough is pushing ahead towards its NTA stretched target of 1475 with the YOS reporting for the first time, EBAN, the stimulant service, beginning to make an impact.

BUBIC PUTS HARINGEY AT THE FOREFRONT OF INNOVATION

Building Unity Back in the Community (BUBIC) a pioneering peer led support group commissioned by the DAAT were once again centre stage as the regional winners of the Home Office sponsored 'Tackling Drugs Changing Lives Awards'. Their work was once again recognised for its commitment, passion and drive and contribution they make to tackling substance misuse problems in BME communities.

HARINGEY REACHES OUT

A late funding opportunity from the PCT has allowed the DAAT to put together a short term outreach project - Haringey Reachout. This is part of the DAAT's drive to increase the numbers of drug users and in particular hard to reach drug users into drug treatment. Workers from across the drug and alcohol agencies in the borough are providing an outreach service four weekday

evenings. The longer term intention is to develop a much needed outreach strategy, which will provide harm minimisation advice, support, and access to treatment. Well over 50 people have engaged with outreach workers so far. It is hoped that this will soon translate into new numbers in treatment.

NEW STIMULANT SERVICE MOVES TO PERMANENT PREMISES

Eban, the newly commissioned stimulant/poly drug service in the borough, moved into permanent premises in February 08. The service 'vision' is informed by the DAAT annual comprehensive needs assessment, which identified the need to have a specific service more tailored to the needs of stimulant/poly drug users. The service will provide hard to reach users with low level engagement services - space to shower, eat, laundry as well as providing evidence based treatment interventions.

ALL PLANS DONE

Both the Adult and the Young Persons' Treatment Plans have now been submitted to the National Treatment Agency/GoL for approval. The plans outline commissioning intentions for adult and young people with substance misuse problems in 2008/09.

SERVICE USERS DOING IT FOR THEMSELVES

The Alliance (formerly The Methadone Alliance) has been commissioned by the DAAT to develop two new initiatives, as part of our ongoing drive to improve user involvement, consultation and advocacy. The Mentoring Service will train up existing service users to provide on going support to service users new to drug treatment. For the first time service users will be assisted through the treatment process by a fellow user. This will make the whole process of treatment easier to understand, by someone who has been through the 'system'. The Advocacy Service will work with service users in treatment to successfully resolve issues around treatment they are receiving. Alongside this the Alliance will be training up existing service users to run this service from 2010.

CARERS GET A LOOK IN

The family, carers, friends and significant others who support drug and alcohol users have historically had little support, or say into the planning and commissioning of substance misuse services. This is however slowly changing. Since January 2008 two carers are on the DAAT board and Treatment Task Group – ensuring that their views are taken into account both in the development of services for themselves and for the people they are caring for. In addition the DAAT have commissioned EBAN to provide a new counselling for carers of people with substance misuse problems from April 08.

KHAT ON THE NATIONAL DRUGS AGENDA AGAIN

The DAAT commissioned Somali Khat project worker who was named as employee of the year by the BEH Mental Health Trust in December 07. More recently Aboker Ajab facilitated a khat workshop at the first national conference on Race and Drugs held at the prestigious Emirates Stadium. Well over a hundred people attended the conference where Vernon Coaker

MP, Under secretary of State for Crime Reduction, again raised this issue of khat, the Home Office concerns and its effects on the Somali community.

MOVING THE ALCOHOL AGNEDA FORWARD

Following the recent publication of the new national Alcohol strategy, "Safe. Sensible. Social – The next steps in the National Alcohol Strategy" Haringey DAAT will be working with partners to update the boroughs existing Alcohol Strategy, ensuring it is more in line with the sentiments of the national strategy and emerging local priorities. It is now a statutory requirement on Crime and Disorder Reduction Partnerships to have a local Alcohol Strategy. A stakeholder event is planned for the summer – with eventual publication of the strategy in 2009.

DRUGS INTERVENTION PROGRAMME (DIP)

28th March sees the second Haringey Aftercare Service Recognition ceremony at which clients are discharged and commended for their progress in the journey to remain drug free. The DIP contract was extended for a further 12 months to 31st March 2009, subject to procurement procedure. The DAAT rent deposit scheme extended for a further 12 months to accommodate individuals who have successfully completed a period of drug treatment and are ready for independent living.

DOMESTIC VIOLENCE

DOMESTIC VIOLENCE AWARD

In November on White Ribbon Day the London Borough of Haringey won an award of distinction from the Mayor of London in recognition of our outstanding and innovative work to combat Domestic Violence.

ADDITIONAL COUNSELLING SERVICES

We have used funding from the LAA stretch targets to fund additional counselling services for DV survivors.

ATHENA DAYS AND ADDITIONAL HELP TO TAKE DV WITNESS STATEMENTS

We are also using LAA stretch target funding to put on Athena Days when the police use extra resources to arrest a large number of DV and Hate Crime perpetrators, we are also funding additional people to take statements about DV cases. The police have recently carried out six days of Operation Athena around hate crime and domestic violence. There were 18 arrests made and 12 sanction detections.

HEARTHSTONE DOMESTIC VIOLENCE ADVICE SUPPORT CENTRE

Hearthstone will expand its physical capacity from the current shop front location into the floors above in 2008. This will provide additional interview and group work rooms. This will not only enable a more appropriate space for survivors and improved office space but will allow partners who have been unable to work with us thus far to join us in creating a more holistic service as well as providing group work and therapeutic solutions on site. One example

is that IMECE will provide a Turkish-speaking Advice and Support service and Haringey Young People's Counselling Service and the NIA Project will provide group work sessions for young survivors. An increase in staffing, including a Senior Practitioner post, has been agreed to support the physical expansion. Increased staffing, including a Senior Practitioner post, has been achieved during 2007.

UPDATING OUR DOMESTIC VIOLENCE STRATEGY

We have had a DV strategy and action plan in place since 2004 and have started writing the second strategy ready for 2008 -2012. We held a stakeholder event in June attended by 80 people using drama to help people focus on developing the new strategy and we have consulted widely on the priorities identified including consulting our Expert DV Service User group. The new DV Strategy will be a Domestic Violence and Gender Violence strategy and will include actions to combat Trafficking, Rape, Forced Marriage and Female Genital Mutilation.

I SHALL SURVIVE 7TH EDITION

The 7th edition of "I Shall Survive" Haringey's guide to DV services has been translated and the translations put on Haringey's website.

STATISTICS FROM HARINGEYS DOMESTIC VIOLENCE WEBSITE PAGES

- Since going live on 3rd May 2006, our DVD '*What's Love Got To Do With It?*' has had 1687 people log on to it – which makes it the most popular video that the council has webcast.
- 2,390 people logged on to the domestic violence handbook, *I Shall Survive* in 3 months, from July – September 2007.
- Other domestic violence pages have received 1,084 in 3 months

WHITE RIBBON DAY 2007

We held our annual White Ribbon Day DV Stakeholders Conference 26th November 2007; the theme was "Holding Perpetrators accountable". Key speakers included: Neil Blacklock Acting Director, Respect; Ben Jamal CEO, Domestic Violence Intervention Project DVIP; Dr. Emma Williamson, Centre for Family Policy and Child Welfare, Bristol University.

PILOT PERPETRATOR PROGRAMME

We have launched with Domestic Violence Intervention Project to provide a perpetrator programme in Haringey using funding for stretch targets. The third sector organisation RESPECT has begun work in Haringey.

DV AND YOUNG PEOPLE

- A successful joint bid enabled us to set up a pilot counselling project for children and their mothers who are DV survivors
- "Ready to Explode": DV information designed by young people for young people, 12000 leaflets and posters in community languages raising awareness of DV among young people distributed to secondary schools

- EU funded, “Waiting in the Silence” project led by Police Safer Schools, supported by Haringey DV and Young People’s Group ongoing in 5 secondary schools;
- Pupil Support are giving out DV information to young people
- ‘What About Me’ Project update:

The 12 week programme is now complete, and we have had great initial feedback from children, mums and other professionals working with the families. An external evaluation is now underway, led by Dr Ravi Thiara, Senior Researcher at the University of Warwick. Dr Thiara will be talking to the children and mums involved in the project, as well as looking at session plans, resources and children’s artwork.

An event was held on Thursday 7th June 1-3.30pm, at the Cypriot Centre, to share Dr Thiara’s report findings. Other speakers were Councillor Canver and Linda Finn. Linda co-ordinates this project in LB Sutton and will be able to share her longer experience of WAM and its impact on the lives of children and mothers affected by domestic violence.

We are now starting to think about future funding options for the WAM project. We had originally hoped to pursue London Councils funding for this project.

HEALTH SYMPOSIUM ON CHILDREN AND DOMESTIC VIOLENCE

Members of the DV Young People’s Group led a symposium on domestic violence and its impact on children at the Whittington Hospital on 30th May 2007. We provided information on the harm caused to children who witness domestic violence, good practice on working with children living with DV and the benefits of screening for domestic violence in health settings.

Two groups of Community Paediatric Nurses and Student Health Visitors have attended Hearthstone for Domestic Violence awareness briefing and a presentation has been arranged for the Health Visitor Forum in the autumn.

LONDON RESETTLEMENT GROUP

Prisoners returning to live in Haringey from Holloway Prison will receive a pack containing information on domestic violence and women’s services in Haringey. The Hearthstone Support Worker, the prison DV worker and the NIA project will be working in partnership on the delivery of gender violence workshops in the prison. This Support Worker is currently training at the London Metropolitan University, completing a module Sexual Violence.

DRIVE OUT DOMESTIC VIOLENCE BUS

A “Drive Out Domestic Violence Bus” toured Haringey giving advice and information during Peace Week it was a huge success with over 13 partner organisations taking part and we received widespread publicity in local papers (2 reported the Drive Out DV bus on the front page).

CHALLENGES FOR 2008/2009

The challenges for DV in the coming year are to continue to bid for funding to expand services and to achieve the stretch targets we have put in the LAA. We have taken strides to reach hard to reach groups this year by arranging or participating major outreach events such as events for the Polish, Somali,

Kurdish, Greek Cypriot, and Turkish Communities t. The newer communities in Haringey are making more frequent approaches to Heathstone and other partnerships have increased substantially. There is more community development work to do in the coming year, including that related to Honour-Based Violence.

ANTI SOCIAL BEHAVIOUR ACTION TEAM (ASBAT)

ASBAT PARENTING PROGRAMME

Following funding received by the Department of Children School's and Families for the next 3 years, the ASBAT now have their Family Support Service up and running.

The service is made up of the Senior Parenting Practitioner and two seconded support workers from Floating Support (HARTS).

The ASBAT Family Support service offers one to one sessions with parents and carers as well as parenting classes over a 13 week period, to equip those responsible for their children's behaviour with improved parenting skills and techniques. Research has shown that investing in parents in this manner does achieve positive results and behaviour inside and outside of the home improves dramatically. By engaging in the programme may prevent the ASBAT having to take further enforcement action against parents and their children and maintain tenancies.

The parenting classes are held at the West Green Resource Centre every Tuesday and attendance has been running at around 90% each week. Already the Senior Parenting Practitioner has been able to see the difference the support offered has made to the parents on the programme.

GOOD NEIGHBOUR AGREEMENTS- MOUNTVIEW ESTATE

The ASBAT has been leading on and assisting HfH to introduce a Good Neighbour Agreement (GNA) on the Mountview Estate. GNA's are one of the objectives within the Government's RESPECT action plan and Mountview was chosen as a pilot.

The GNA facilitates residents being able to put forward their own ideas to improve behaviour on a particular estate and an agreement is drawn up which all residents sign.

So far, all of the consultation with residents has now been completed and their ideas have been collated. The ASBAT has passed this on to HFH for them to produce the final printed agreement and hold a launch event on the estate. The launch and details of the agreement will be publicised within Home Zone and Haringey People.

CAMPSBOURNE ESTATE

The ASBAT has been working on this estate for around two years but there have been problems in getting residents to make reports to the team of ASB incidents they are aware of.

In an attempt to increase resident confidence in making ASB reports, the ASBAT carried out a door knocking exercise to all 534 properties on the estate. Officers spoke to residents and explained how to make reports to the team as well as leaving them with a reporting form to send directly to the office.

In addition, two more initiatives have been put in place, predominately targeted at young people.

- ❖ MSN messaging service –this allows young people in ‘real time’ to chat in private with an ASB officer should they be concerned about any ASB issues on the estate
- ❖ Text Messaging –the ASBAT can receive texts about any issues residents and young people on the estate are concerned of.

Details of this initiative were picked up by the national press and an article appeared in the February edition of Children and Young People Now.

PARKVIEW ACADEMY- CRIME AWARENESS DAY

For the second year in succession, the ASBAT were invited to hold ASB workshops with year 9 pupils as part of their crime awareness day.

Officers from the team held sessions throughout the day with pupils and explained about ASB, the impact it has on the community and the repercussions. The session then allowed the pupils to come up with their own design for a community vision poster and identified areas young people were concerned about. There was a clear message from the pupils that Drugs, Gun and Knife crime were a real cause of concern. The ASBAT look forward to future events at Park View and other schools that are programmed throughout the year.

COMMENDATIONS

5 commendations have been received for ASBAT officers relating to their work to combat ASB in the Borough. 3 of these were WOW awards, received directly by residents and the other two are commendations received by the Acting Chief Superintendent, Haringey Police Service. It is highly unusual for Council officers to receive commendations from the police in relation to tackling crime and it is understood these commendations are the first of its kind for Haringey Council employees.

ASB ENFORCEMENT

Further action has been taken to protect staff from violent incidents perpetrated by members of the public. The latest incident related to officers working for floating support, which were threatened and intimidated by a

member of the public. Within 3 days that ASBAT had secured an injunction protecting officers via the courts.

3 Dispersal Orders are still operating in the borough

- ❖ Milton Road/Willow Walk (West Green Ward)
- ❖ Wickes (Seven Sister's ward)
- ❖ Clyde Road/Lawrence Road (Tottenham Green Ward)

Other enforcement details

139 Closure Orders
128 Acceptable Behaviour Contracts
120 Injunctions
31 Possession Orders
19 Anti-Social Behaviour Orders

HOUSING STRATEGY

HEALTH AND PRIVATE SECTOR HOUSING

Vacant Property

A vacant property direction is now established and an officer working group of all relevant services is fully functional and meets every six weeks. This group works in partnership with the North London Sub Region and benefits from both staff resources and grant funding to achieve the overall objectives. The following work is in progress:

- A street survey has been undertaken to identify vacant properties, which was funded through North London. A data base of vacant properties is now available and the most appropriate system for storing this information is now being researched.
- All properties identified as eyesores will now be visited and any action required to secure, clear or remove any nuisance situation will be undertaken. All work in default will be placed as a charge against the property and recovery proceedings will follow. The properties will be placed in a priority order for Compulsory Purchase proceedings.
- All properties will be checked for non payment of council tax. Where it is identified that there is an outstanding debt, either council tax, work in default or both, an Enforced Sale procedure is followed.
- The Housing Act 2004 introduced Empty Property Management Orders. This gives the authority the power to take possession of vacant properties, and assume the responsibility of the owner. In this respect, the authority can undertake repairs, re-occupy the unit and manage the tenants as well collect the rent. The North London Partnership has appointed a Management Company to undertake this task and Haringey can enter this contract. Authorisation to enter in to contract is now being sought and we will soon be in a position to take this course of action.

- All owners of vacant properties are offered advice and various options of bringing properties back in to use and potential tenancies. Grants can be offered up to £17,000 for each unit created. This area is fully explored before enforcement action is started.

The present position is as follows:

1. There are 5 properties which have been agreed at Cabinet to progress for CPO. These cases will be prepared for submission to the Secretary of State. There are 2 further properties which will follow shortly.
2. There are 19 cases with Council/Tax and Legal to progress for Enforced Sale.
3. There are 6 properties which are being processed through the grant route, 2 are complete and occupied, the others are progressing. These will provide 7 new units of accommodation.
4. Suitable properties are being considered for Empty Property Management Orders.

HMO LICENSING

The Housing Act 2004 introduced mandatory licensing for all 3 or more storey HMO's of the shared type, with 5 or more persons in 2 or more households. It was considered that this type of HMO posed the highest risk and therefore placed an obligation on authorities to licence. The authority has undertaken a great deal of publicity in various formats to inform landlords of their obligations. These properties require a full inspection to establish the condition and existing management standards. Consultation also takes place with the fire authority to agree adequate means of escape in case of fire. A licence is approved, in most cases, with conditions attached which will allow the property to attain the suitable standards. All conditions associated with the licence are enforced. The current position is as follow:

- 299 Licence applications have been received. These are mostly voluntary through advertising but some are through tenants complaints regarding housing conditions
- 208 applications have been fully processed.
- 167 licences have been issued with conditions attached.
- 26 did not require a licence
- 91 applications are at various stages of processing.
- 6 cases have been refused, as landlords not considered as "fit and proper person". Process underway to agree a suitable licence holder. Failure to agree this will leave the authority no option to take possession of the property through the interim management order procedure.

FRONT LINE SERVICES

The service receives between 10-15 daily referrals from customer services from clients who have reported housing issues within the private sector. These relate to blocked/overflowing drains, leaking roofs, disconnected gas

/electrical supplies, lack of heating/hot water, disrepair and other forms of nuisance including pest control problems. These issues are resolved through advice/informal action, service of statutory notices and work in default of landlords who do not comply. All debt is placed as a charge against the property. There are 14 cases of work in default since January 2008 of which 7 have been completed and the remaining are in the process of tender or on site.

NEIGHBOURHOODS

FILM PROJECT ON CAMPSBOURNE ESTATE

Treasure Films, a social enterprise set up to help disenfranchised young people feel empowered and included through filmmaking, has been awarded £9,997 by Awards For All. This money will fund a project by this group in Kensington and Chelsea to produce two documentary films, made by children from Middle Row School and Campsbourne Primary School about the local Afro-Caribbean community's experience of moving to and shaping their local community.

The intergenerational project called *Treasure Your History*, which will bring together a group of 10 and 11 year-old pupils and elderly people from London Pepper Pot, Bedale House and Stokley Court. The children will be taught skills in documentary film making over eight weeks, while at the same time an intergeneration artist will run sessions with the elderly participants so that they are familiar with film production and comfortable around film equipment.

The participants will also play an active role in designing invitations and be involved in organising a venue to screen their film to their local community. Before the screening we will encourage participants to speak to the audience about their experiences on the project. What makes this project stand out is that we plan to run a 1 to 2 week exhibition afterwards to show stills taken by participants and stills taken from film and work in progress.

DOMESTIC VIOLENCE AWARENESS EVENT FOR AFRICAN WOMEN

Neighbourhood Management in partnership with the White Hart Lane Safer Neighbourhoods Team, the Council's Equalities Team, the Hearthstone Project and the voluntary sector organised the above event.

This took place at the Selby Centre on Thursday 6 March 2008, and focused on how domestic violence affects women and children in these communities, and what help, support and advice is available to them from different agencies.

The day has been organised in response to requests from local womens' groups. Chief Inspector D'Souza Brady and I opened the event.

PARENTS WORKING TO SILENCE THE VIOLENCE 2

A second "Parents Working to Silence the Violence" event took place on the evening of 6 March 2008 at Northumberland Park Community School, following the success of the first event in Autumn 2007 at the Neighbourhood Resource Centre in Northumberland Park.

Neighbourhood Management is worked with the Northumberland Park Safer Neighbourhoods Police Team, Northumberland Park Community School, a local performing arts group and the Police Drugs Focus Desk on this event. The target audience was parents and young people aged 11 to 13 who attend the school.

The evening was a mixture of performance, information and advice and will focus on increasing parental awareness of issues their sons and daughters may face on the street. The event was opened by the Head Teacher, Andy Kilpatrick, and the Borough Commander, Simon O'Brien.

POLICE COMMENDATIONS FOR COUNCIL STAFF

Congratulations to Sue Grant, Neighbourhood Manager and Elaine Cunnea, Community Development Officer, who have been put forward for a prestigious Police Commendation, (not usually given to 'civilians') for their liaison work with the local communities.

They will both receive their awards at a ceremony in Chigwell from the Borough Commander on the 15 May 2008.

OFF THE STREET, LESS HEAT- HIGHLY COMMENDED

Off the Street, Less Heat project was Highly Commended in the National Neighbourhood Management Network Awards on the 14 November. The project had been entered in the category of 'Community-led Crime and Safety Initiative'.

PRISON ME NO WAY EVENT

Prison Me No Way, a crime awareness event was held at Alexandra Park School in Bidwell gardens on Tuesday 13 November 2007.

The programme was organised by a charity and in association with Neighbourhood Management and Neighbourhood wardens - act out prison conditions with the aim of deterring schoolchildren away from a life of crime.

The event was one initiative to address the issue of Anti Social Behaviour and crime on Albert Road Recreation Ground and the nearby neighbourhood. The issue of Anti Social Behaviour at Albert Road Recreation Ground and around the library has been identified by the local community and Alexandra Safer Neighbourhood Panel as a priority.

SOMALI COMMUNITY SAFETY DAY

On Saturday 16 February, over 100 residents attended the Somali Community Safety Day held at The Triangle.

Residents were able to find out more information from the Police and Fire Service at the event regarding home and personal safety. Cllr. Reith and I were amongst the speakers. A well know Somali musician named Hudayda provided the entertainment and hot Somali food was provided.

ENFORCEMENT SERVICE

COMMERCIAL ENVIRONMENTAL HEALTH

Licensing - Gambling

The service has had a lot of activity in responding to applications for Gambling Premises licenses. The Licensing Committee refused three applications for the Harringay Green Lanes area including an adult gaming centre on 48 Grand Parade N8, Better and Metrobet applications for betting shops under the Gambling Act 2005.

The Metrobet appeal case is part heard at the Magistrates Courts with residents and Officers as well as the Police and Health care professional all providing evidence. The matter was adjourned and re-convened on 1st April. Unfortunately, the appeal of Metrobet was upheld. The council will be asked to pay the costs for Metrobet.

Alexander PH Appeal backs Council refusal

A recent licensing appeal case involving The Alexandra Public House at 98 Fortis Green N2 agreed the Council's decision to refuse a significant licence variation. The pub which is owned by Punch Taverns applied in April 2007 to remove a condition on their premises licence which stopped them from using the rear garden at the premises after 11pm. Under the provisions of Licensing Act 2003, many pubs have extended their trading hours. However, all pubs transferring into local authority control under the Act did have the hours on any external or garden areas restricted to 11pm. Clearly, any variation to this could have significant potential to cause noise nuisance to local residents.

The application to remove this restriction was opposed by a number of local residents as part of the consultation process. At the Licensing sub-committee hearing in June Members decided to refuse the application on the grounds that to allow the use of the rear garden would give rise to noise nuisance which would affect the nearby residents and was not in line with upholding the licensing objective of the prevention of public nuisance.

The Magistrates in reaching their decision to dismiss the appeal were swayed by the resident's submissions and the Council officer's evidence. In summing up the Chair of the bench said "we cannot see how any measures could be effective in avoiding nuisance caused by the noise resulting from the use of the garden area".

The court ordered Punch Taverns to pay £4,410.00 costs to the Council.

Swan Public House - License revoked

The Swan Public House in Tottenham High Road has undergone a licensing review brought about by the Police. The Police put forward evidence to support the fact that the premises was not being managed adequately by the licensees and that this mismanagement contributed to the failure to uphold the four licensing objectives , principally the prevention of crime & disorder.

The Police were supported in the review by Punch Taverns, the freeholders of the property. The hearing lasted a full day and Members took the statutory full time of five days to give their decision which was to revoke the license. The licensees have until 31 January 08 to lodge an appeal to the Magistrates and in the meantime the law allows them to continue trading until any such appeal is decided . If no appeal is lodged then the pub will have to close. If the freeholders wish to continue the premises as a public house they would need to apply for a new licence.

The Licensee has lodged an appeal and the matter will be heard in April

"Shout" Hollywood Green – Wood Green – Review of Licence

An application was made by the Police to Haringey Licensing Authority to review the licence for Shout at Hollywood Green in Wood Green High Road. This comes after a Closure Order was issued by the police on 1st January 08 at 4 am in the morning. The order was issued under the Licensing Act 2003 due to public disorder breaking out at the premises which then spilled out onto the concourse. The Police must then apply immediately to the Magistrate Court to have the order extended or lifted. Such a Closure Order gives rise to the need for an automatic review of that licence. There is a 7 day period in which publicising of the intended review must be carried out and the matter has to be heard by the Licensing sub committee within 10 days of the receipt of the application.

At a review on 31st January the Licensing Sub Committee heard the evidence and decided to not alter the times of the existing license, they have imposed further 20 conditions including increasing the number of door staff on a Friday and Saturday night.

Food Safety - Scores on the Doors

Haringey Council along with the majority of London Boroughs are participating on of many The London Scores on the doors scheme. This will see restaurant and food outlets in the participating boroughs rated according to their latest food hygiene inspection reports, enabling consumers to make informed choices about where to eat.

The Food Standards Agency (FSA) supported pilot will unite a number of existing schemes in London into one consistent, consumer friendly, easy to access website: www.yourlondon.gov.uk/foodscores.

Food outlets will be rated between zero and five stars. A two star rating is defined as largely compliant with national requirements. Restaurants which fail to meet this standard are advised on how to improve and, where necessary, could be subject to enforcement action.

In addition to the website, businesses are being issued with a certificate and window sticker with their star rating on. Currently display is voluntary, but discussions are taking place to make it a legal requirement in London for a business to display its star rating.

Health and Safety investigation

The swimming pool at LA Fitness, Muswell Hill, N10 was closed to the private members after an accident and formal notification to Haringey under Health and Safety legislation. A swimmer who was fortunately the only person in the pool at the time, inhaled 'acid gases' and subsequently required hospital treatment. Details of the incident were faxed to the Department by the Reporting of Injuries Diseases and Dangerous Occurrences Regulations (RIDDOR) Incident Contact Centre allowing prompt action by the Enforcement Service. There has been full co-operation provided by the business.

Site inspection revealed a fault with the 'float' mechanism on the pumping system which permitted an area of the swimming to receive a concentrated dose of chemicals without the forced mixing usually achieved by the water-pump; the injured person was swimming in that particular area of the pool.

Engineers attended to these issues and the swimming pool was re-opened after monitoring checks and an assessment of operating procedures.

Local Authority Pollution Prevention and Control

Controls to limit the potential pollution of the atmosphere from Dry Cleaners have been introduced by the Government over the past couple of years. The solvents used to clean our clothes are recycled in the machines but certain amounts do escape to atmosphere. The new controls are based on the amount of solvent that can be used in a business for every kilogram of clothes washed. The standard to be reached is at least 80 kg of clothes cleaned for every litre of solvent used.

The Enforcement Service in the shape of our Scientific Enforcement Officer, Fred Robotham, has been working with the Dry Cleaning industry locally for the last 18 months to ensure a smooth application process for their permits and compliance with the above legislation. Some 50 businesses borough-wide had to confirm compliance by 31st October 2007. Operators will need to detail the weight of all garments handled and work their machines efficiently (at full capacity) to achieve this. For the customer in the street, this is likely to see the disappearance of those premises offering such things as a 'two hour' service.

Better Regulations Commission comes to Haringey

The Better Regulation Commission recently visited Haringey to look at how the Hampton Report is being implemented in the working of the Food

Standards Team and how the 'Hampton Principles' are being disseminated within the daily workload. Their review was of the FSA, not of Haringey.

In summary, the Hampton principles are:

- All regulations should be written so that they are easily understood, easily implemented, and easily enforced, and all interested parties should be consulted when they are being drafted.
- When new policies are being developed, explicit consideration should be given to how they can be enforced using existing systems and data to minimise the administration burden imposed.
- Regulators should provide authoritative, accessible advice easily and cheaply
- Businesses should not have to give unnecessary information, nor given the same piece of information twice.
- No inspection should take place without a reason.
- The few businesses that persistently break regulations should be identified quickly and face proportionate and meaningful sanctions.
- Regulators should be transparent in the way in which they apply and determine administrative penalties.
- Regulators should avoid perverse incentives that might influence the choice of sanctioning response
- Regulators should follow up enforcement actions where appropriate.
- Regulators should measure outcomes not just outputs
- Regulators should be accountable for the efficiency and effectiveness of their activities, while remaining independent in the decision they take.

Although the visit happened at short notice, all the necessary preparations were made, with the general feedback being very complimentary of Haringey and its officers.

Food Safety Training - Food Hygiene Training

Following the Chartered Institute of Environmental Health (CIEH) course in Food Hygiene, taught by officers from Commercial Enforcement, thirteen candidates successfully completed the training and presented for the exam for Food Safety in Catering, held at the Civic Centre on the 13 November 2007. The results received on the 18 December 2007 confirmed that ten candidates were successful (77%) and awarded with the Level 2 Award for Food Safety in Catering.

Successful Quality Assurance audit on Trading Standards

Trading Standards have passed their annual Quality Assurance audit, which was carried out by an independent firm on November 8th. This annual audit is a key feature of their registration as an organisation which complies with the principles laid down in BS EN 9001:2000.

Under age sales: increased vigilance by traders

Trading Standards recently carried out two test purchase operations to check if traders were willing to sell age-restricted goods to under age volunteers. On

the first day the volunteers asked for knives and were all refused. It seems traders had taken note of the letters sent out by Trading Standards a few weeks previously, explaining that the age limit had gone up from 16 to 18. The second operation was to check on firework retailers, who had all received advice packs from Trading Standards, as well as being reminded in person by officers who visited to check that fireworks were being stored safely and complied with the British Standard. These traders too all refused to sell. This improved compliance with the law is good news.

Alert over counterfeit condoms

A complaint was received by Haringey Trading Standards from a resident in Oct 07. The complainant stated that he had recently purchased a condom from a trader in Haringey which he believed to be counterfeit due to the quality not being the same as what he had been accustomed to. The Trade Marks Act 1994 creates a criminal offence relating to unauthorised use of Trade Marks. The Trade description Act 1968 also makes it an offence to apply a false or misleading description to goods.

Trading Standards immediately commenced an investigation. A test purchase was conducted and the condoms from this purchase along with the suspect condoms were sent for analysis. Murex confirmed that these condoms were counterfeit and that there were other identified suspect condoms that had been placed on the UK market and had been found in neighbouring boroughs.

This Trading Standards investigation is on-going with a view to identifying the source (supply / distribution networks) of these condoms. All businesses where condoms were seized will be interviewed for intelligence purposes.

This problem does not only affect the London borough of Haringey, it is a nationwide problem. The BBC has reported that thousands of counterfeit condoms may have made their way on to the UK market. Press releases have also been issued in Haringey.

Successful conviction in Trading Standards under-age sales case

On the owner of a Tottenham shop pleaded guilty at Tottenham Magistrates Court of selling alcohol to two under age test purchasers. This was part of an exercise carried out by Haringey Trading Standards in conjunction with the Police to ensure that shops were complying with the law. The owner of Seven Sisters Supermarket at 145 High Road N15 was fined £250 with £388 costs. The person who served the children failed to make proper enquiries about their ages, which was the most obvious precaution which could have been taken. The owner stated that he was very sorry that this had happened and said he would put measures in place to ensure there is no re-occurrence.

Trading Standards have regularly been giving advice to traders about the importance of not selling alcohol and other age restricted goods to children.

Successful conviction in Trading Standards under-age sales case

On 30 January the owner of a Tottenham shop was found guilty at Tottenham Magistrates Court of selling alcohol to two under age test purchasers. This was part of an exercise carried out by Haringey Trading Standards in conjunction with the Police to ensure that shops were complying with the law. The owner, who trades as Canon News on West Green Road N15, was fined £200 with £200 costs. The owner had served the children himself, but had failed to make proper enquiries about their ages, which was the most obvious precaution which could have been taken.

This was not a good week for the owner, as after another trial 2 days before he had been found guilty of offences relating to depositing waste on the highway and been fined over £1000. The court took note of this in setting the fine in this case.

Trading Standards have regularly been giving advice to traders about the importance of not selling alcohol and other age restricted goods to children.

ENFORCEMENT RESPONSE

Out of hours enforcement response joins forces with Metropolitan Police service (MPS)

Commencing the weekend of the 2nd and 3rd November. The out of hours Enforcement Response service has been accompanied by police officers. The service has recently been restructured to include not only investigations of noise nuisance but also licensing and planning enforcement.

As from January the overall out of hours service has moved to full 24/7 availability.

PLANNING ENFORCEMENT

The service has been working with corporate performance service to complete a review of service and agree an action plan. The review findings and action will be published in the coming weeks but officers are already progressing actions to manage caseload levels and recruit to vacant posts.

ENVIRONMENTAL CRIME- STREET WARDENS

Street Trader jailed

The Street Enforcement Wardens were on duty with the Noel Park Safer Neighbourhood Team on Wood Green High Road observed two males

outside Boots offering DVD's for sale. The males did not have a street trading licence. Once the officers witnessed a customer take a DVD and hand a £5 note over to the trader the officers approached the males.

The man appeared in Court on 19 December 2007 where officers attended to give evidence. The male first pleaded not guilty but after his lawyer looked at the DVD evidence that was exhibited, he then decided to change his plea to guilty.

The man was sentenced to 2 months and 5 days for the previous suspended sentence, with a view to serving as least half this time. He was then sentenced to 63 days for the offences on the 27 October. As he has already served 51 days he will be in prison until 12 February.

Blocking the Footway

After an investigation with the police to positively identify the person he attended court and entered a plea of guilty to the charges of committing the offence of littering contrary to section 87 of the Environmental Protection Act 1990.

The person apologised for the fact the items had been left on the footway and was fined £500 and ordered to pay costs of £850 with a victim surcharge of £15 altogether a total of £1365.00.

Smoke free prosecution

On 4 December 2007, as part of operation Tailgate, a joint operation involving Council Officers, Police, Immigration and other agencies. We visited a Social Club, in West Green Road, N15 .

As Officers entered the building several males were sitting inside smoking. As from the 1st July 2007 it is an offence contrary to section 8 of the Health Act 2006, to smoke in a commercial premise (Smoke Free Premises). As officers entered the building the room was filled with smoke, several males put out cigarettes and ash trays were found all over the premises. The proprietor was sitting at one of the tables where people were smoking.

After interviewing the proprietor it was decided that a Simple Caution would be offered to him for this offence. He was offered the simple caution by post however he failed to respond to the offer.

On 14 January 2008 officers attended the Social Club to hand deliver a letter to the proprietor. When officers entered the building the room was filled with smoke and several males were smoking. The proprietor was again seated in the room. He was interviewed and it was decided that on this occasion he would be prosecuted for both Offences.

The Case has been listed for 1st hearing on the 25th February 2008. The Defendant was charged with two offences of failing in his duty to prevent persons smoking in his premises. The Defendant failed to attend and an application was made to prove the offences in his absence. This application

was granted and the offences were found proved. The Magistrates fined the Defendant £50 for each offence and ordered him to pay the Council's full costs £452.55. A £15 surcharge was also applied. A Collection Order was made.

Illegal sales of counterfeit DVD/CD's

Operation: Illegal sales of counterfeit DVD/CD's

Offences: Copyright/Trade Mark offences

Date: Saturday 12th January 2008

Location: Earlsmead School Car Boot Sale Broad Lane N15

Working in partnership were:

Tactical Enforcement Officers, Tottenham Green SNT and Officers from FACT (Federation Against Copyright Theft)

This was a joint operation to follow up received complaints regarding the sale of counterfeit DVD's and CD's at Car Boot Sale in Broad Lane N15.

Officers found three stalls inside the market offering for sale a mixture of DVD films and music CD's. One stall was found to be selling Pornographic Adult only DVD films which is an additional offence under copy right / trade marks as this type of material should only be sold from licensed sex shops. Officers from FACT were able to identify copyright/pirate DVD/CD's and then these were seized under Trade Mark, Copyright and Video recording offences.

Police officers were able to verify the details given by the stall holders which will greatly assisted Haringey Council Tactical Enforcement Officers in bringing sanctions against the alleged offenders.

The total seizure is estimated in the region of 3,000 DVD and CD's which has an estimated street value of £15,000.